



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of: )  
 ) Group Art Unit: 2152  
Ronald A. Linyard et al. )  
 ) Examiner: Philip C. Lee  
Application No.: 09/876,788 )  
 ) Atty. Docket No: ADE014001  
Confirmation No.: 9002 )  
 )  
Filed: June 6, 2001 ) Date: November 28, 2006  
 )  
For: Method and System for Providing Electronic )  
User Assistance )

**Certificate of Mailing**

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on November 28, 2006.

Signed: \_\_\_\_\_

Laura M. Davis

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Dear Sir or Madam:

Applicants submit this paper in response to the non-final office action mailed August 11, 2006. A response to the office action was due on November 11, 2006. Accordingly, Applicants hereby petition for a one-month extension of the period for response. Applicants request reconsideration of the subject application in light of the following:

Amendments to the claims are reflected in the Listing of Claims, which begins on page 2 of this paper.

Interview Summary, which begins on page 9 of this paper.

Remarks/Arguments, which begin on page 10 of this paper.